

HOW TO ORDER

E-MAIL, FAX AND MAIL ORDERING DEADLINE – 5:00 pm, Wednesday, May 21, 2008

Faxed, mailed and e-mailed orders received any time before Wednesday, May 21, 5:00 pm EST will be processed beginning May 22 by VINTAGES Sales Centre. **Due to the limited nature of Classics Collection products, we will only process orders where valid and complete credit card information is provided.** Please note that orders received by the above specified date will be entered by random selection rather than by the date of receipt.

VINTAGES will continue to accept orders after 5:00 pm on Wednesday, May 21, however, priority will be given to those orders received by the deadline.

We will confirm your order by either phone or fax.

E-MAIL

Order by e-mail. Simply download the Excel order form from our website www.vintages.com. Fill out the order form and send it as an attachment by e-mail to vintagesorders@lcbo.com. You will need Excel (version 3.x or higher) to open the respective attachment. If you do not have this software, use the order form provided and fax it to us.

FAX

You can either download, print out and fax one of the order forms found on our website (Excel and PDF formats available) or complete the order form provided and fax it to us at: 416 365-5777 or toll-free 1 800 282-2197.

Tip: if sending your order by fax, always retain your successful fax transmission report.

MAIL

Complete an order form and mail or courier it to us at the appropriate address below.

MAILING ADDRESS:

VINTAGES CLASSICS
55 Lake Shore Blvd. East
Toronto, ON
M5E 1A4

COURIER ADDRESS:

VINTAGES CLASSICS
43 Freeland Street, 3rd Floor
Toronto, ON
M5E 1L7

TELEPHONE ORDERING – Starting 9:00 am, Friday, May 30, 2008

After initial processing of fax, mail and e-mail orders, telephone ordering begins at 9:00 am, Friday, May 30, 2008.

Remember, not all products will be available by the time telephone ordering begins! Phone orders are filled on a first-come, first-served basis.

VINTAGES SALES CENTRE

TELEPHONE NUMBERS:

416 365-5767 or toll-free at
1 800 266-4764.

PER-CUSTOMER LIMITS

We do our best to secure enough stock to satisfy all customer orders. We regret that sometimes customer demand may exceed supply. In order to distribute the products more equitably throughout customer orders, all products in this offer are subject to per-customer limits. Per-customer limits will be set after all faxed, e-mailed, and mailed orders received by the deadline have been entered. Limits will be based on total demand for those products which are found to be 'over ordered'. In the event that any limited products are available after initial e-mail, fax and mail orders are processed, limits will be removed for telephone ordering at 9 am on Friday, May 30, 2008.

All CLASSICS orders received by the deadline are randomized and entered into our ordering system. Once completed we identify which products are over-subscribed. To satisfy the greatest number of customer orders, a per-customer limit for each over-subscribed product is set - 2 bottles being the minimum for 750 mL bottles. Limited products are then re-allocated to the orders in the same sequence that they were initially input. We regret that some products are so highly requested that our supply may reach zero before all orders receive an allocation.

Prices are subject to change without notice.

POUR RECEVOIR CE CATALOGUE EN FRANÇAIS.

Tél. : 416 365-5767

Sans frais : 1 800 266-4764

THANK YOU FOR YOUR PATRONAGE

